

Dear Mr. Powell,

As you are aware, I have an emergency situation with the plumbing at 303 N. Washington Ave affecting three rentals, two of which live there. I have attempted to work with the city to amicably address this matter, however, I've been left to address it on my own with no assistance.

Attached you will see the invoice I received from Roto-Rooter today 04/09/2024 in the amount of \$428.00 indicating there is a break in the line in front of our building at 303 N. Washington Avenue.

Please advise where I should start sending the invoices for the needed repairs to the plumbing system and flooding event that you and I discussed on February 12, 2024. Please also advise if you, or the city, will be filing a claim for these events under the city or contractors insurance policy so that I can be sure to fully cooperate with them and their requirements.

Time is of the essence, I do not have days or weeks to wait to address this issue. Your assistance in mitigating the damages and losses is greatly appreciated.

Respectfully,  
Larry Watts  
(903) 930-2071

On Sun, Apr 7, 2024 at 10:45 PM Larry Watts <[watts.larry@gmail.com](mailto:watts.larry@gmail.com)> wrote:  
Good Evening Mr. Powell,

I have encountered a situation that may end up affecting others on the block as well.

I have been at 303 N. Washington Avenue since March 22, 1999, without any prior issues concerning the sewage drainage system. However, today, April 7, 2024, upon the return of the upstairs tenants to their apartments, the usage of water for showers and other purposes has seemingly exposed a disruption in the drainage of wastewater and sewage into the city's sewer system.

As a consequence, there has been an overflow of water and sewage from the front office's toilet, originating from the upstairs apartments. This suggests a potential issue with the wastewater drain pipe in front of our building. Notably, the toilet in question has not been used since Thursday when Gwenn was in her office, and it was not obstructed or backed up at that time. Hence, it is logical to deduce that the obstruction lies either in front of the building or further down the line.

We have taken immediate action by cleaning up the mess, installing two fans, turning off the water supply and informing the tenants that the plumbing will remain inoperative throughout the evening and likely into tomorrow.

Do you have access to a scope, or what is your recommendation from here?

Respectfully,  
Larry Watts  
(903) 930-2071

On Fri, Apr 5, 2024 at 11:10AM Eric Powell <[Powell.Eric@marshalltexas.net](mailto:Powell.Eric@marshalltexas.net)> wrote:

Good day everyone and welcome to another Friday update on the Streetscape Project on N Washington.

While there was more positive work happening this week we did hit a snag mid-week due to the fittings for the stormwater piping not being delivered when expected. The crews did return on Thursday to continue backfilling the stormwater pipe on the west side and opening up some pathways to the storefronts. The same crew also began tying in the roof drains and should have the complete early next week.

As far as the look ahead for next week this is what might occur:

- Crew will complete all tie ins of roof drains and setting the junction box in the northwest corner and complete backfilling
- Electrical conduit will be continued on the east side
- Sidewalk crew will begin pouring sidewalk sections starting at the northeast corner at Burleson and move south

As always I thank you for your continued patience with this project and I will do everything I can to address all concerns. As far as next week's update I may not provide one as I will be at a water/wastewater conference in Ft. Worth. Please don't hesitate to send me an email with any concerns or questions you have.

## **Eric G. Powell, PE**

Director of Public Works & Utilities

City Engineer

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City of Marshall

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